

Job Description

Job Title: Domestic Reports to: Housekeeper / Deputy Service

Manager / Service Manager

Based at: St Paul's – Selly Park Date: July 2020

Job Purpose:

To ensure designated areas are cleaned to a high standard, working alongside the staff team to maintain a quality service.

Objectives	Typical Tasks
Complete job role in accordance with requests of the management	 Carry out necessary tasks, following appropriate cleaning schedules
	 Ensure that all floor surfaces in designated areas are clean, removing debris, spillages and shampooing as necessary
	 Clean all furniture/furnishings/fixtures and fittings, using correct cleaning materials
	 Clean walls/doors/inside of windows etc. as required ensuring that reach equipment is used as appropriate
	 Ensure all work is carried out in an organised and efficient manner, taking into account priorities and company procedures Health and Safety and COSHH
	 Ensure that all domestic and household waste is correctly identified and disposed of in specified disposal containers in accordance with company policy
	 Ensure sanitary fixtures and fittings are thoroughly cleaned using correct colour- coded cloths and equipment
	 Ensure the cleaning sequence is systematic and minimises the risk of infection
Be aware of your responsibilities under the Charity's Health and Safety policy, taking all possible steps to ensure a safe working environment	- Maintain a safe working environment
	- Report all incidents or potential hazards
	 Report any faulty machinery to the Service Manager/Deputy Service Manager, ensuring it is labelled and isolated to prevent further use



	 Ensure know how equipment works and is kept in good working order
Be familiar with and adhere to internal and external policies and standards	 Ensure relevant standards are followed at all times and maintained
	 Maintain good working knowledge of relevant standards in order to implement safely and appropriately
Continuous self development to ensure knowledge and skills are relevant to the service	- Keep up to date with skills and knowledge
	 Attend mandatory training
	 Attend other training and development activity where appropriate
	- Participate in development reviews
	 Read and seek to understand all relevant communication e g staff handbook, written communication, marketing literature
	 Attendance at meetings as required
Actively support the vision, philosophies and values of the Charity	 Promote the core values of the Charity i e respect, compassion, hospitality, justice and trust
	- Act in a non-discriminatory manner
	- Maintain confidentiality at all times
	 Undertake any other duties that are in keeping with the values of the Charity that you have the skill/ability to carry out
Dimensions	
Level of Disclosure: Enhanced	
Person Specification	
Essential	<u>Desirable</u>
 An ability to demonstrate the core values of the Charity If applicable, where CQC have set an age criteria, age must be proven Domestic/cleaning work Able to work as part of a team and using your own initiative Ability to respond to guidance and direction Flexibility 	 Basic food hygiene certificate Knowledge of health and safety/COSHH Manual handling certificate Emergency first aid certificate Fire awareness certificate